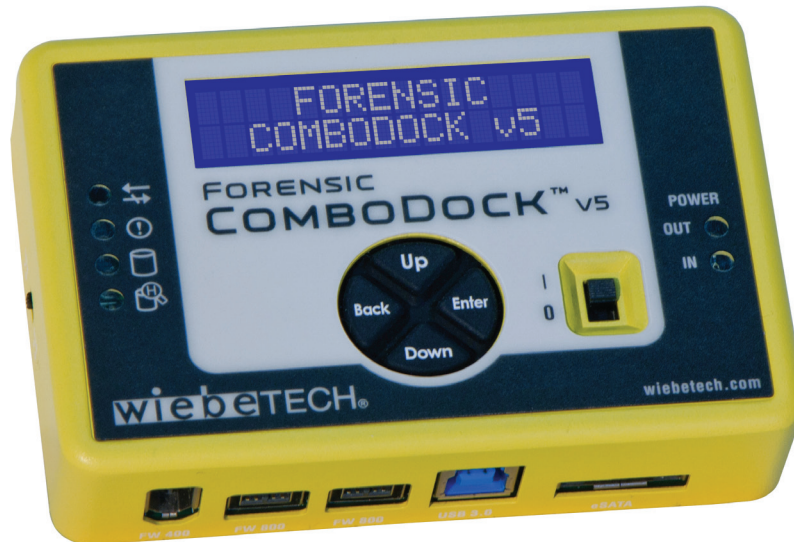


Forensic ComboDock™ User Manual



Features

- Dual mode: Write-block and Read/write
- Four separate host attachment options (USB 3.0, FireWire 800, FireWire 400, and eSATA) for compatibility with virtually any computer
- Multiple LEDs indicate operational status, including disk activity, hidden area detection, error state, and the status of power input and output
- LCD menu allows user to configure settings and view information on attached drives
- Detects and indicates hidden areas (HPAs or DCOs) found on hard drives
- Able to create HPAs and DCOs
- All-aluminum case for rugged durability and excellent heat dissipation

Table of Contents

1. Pre-Installation Steps	2
1.1 Box Contents	2
1.2 Identifying Parts	2
2. Setup	3
3. Menu Structure/Usage	3
3.1 Select Mode	3
3.2 View Drive Info	3
3.3 View Dock Info	4
3.4 HPA/DCO Auto	4
3.5 Create HPA/DCO	4
3.5.1 Set DCO Size	4
3.5.2 Set HPA Size	5
4. USB Mode Switch	5
Technical Specifications	5

Forensic Device User Advisory

Before using this tool for accessing sensitive data, verify the write-blocking function of the product. This is easily done: attach a known good formatted drive, and verify that the drive mounts properly on your computer. Copy files to the drive. Due to the “spoof writing” style of write-blocking employed by this product, the files will appear to copy successfully. Next, unmount and remount the drive. The files that you copied should not appear after the drive is remounted. If they do appear, there is a problem with your forensic device, and you should contact our support department for further instructions.

CRU support may be reached through cru-inc.com or at (800) 260-9800 (toll free)

1. Pre-Installation Steps

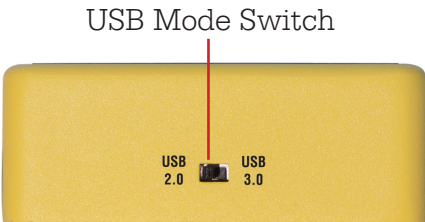
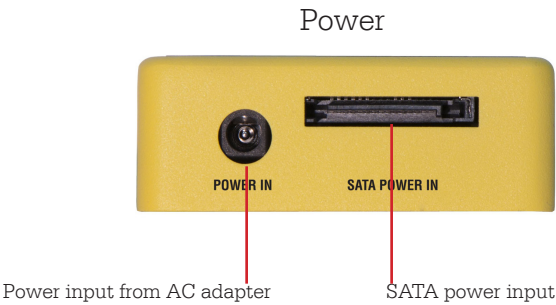
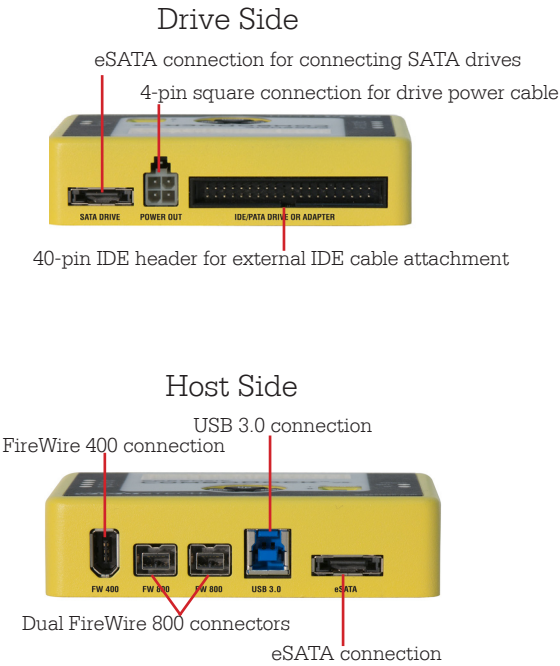
1.1 Box Contents

Please contact CRU if any items are missing or damaged:

Forensic ComboDock unit	1
AC adapter & power cord	1
USB 3.0 cable	1
FireWire 800 cable	1
FireWire 400 cable	1
eSATA cable	1
SATA drive attachment cable	1
IDE cable	1
Molex mini-fit to legacy power cable	1
Metal drive plate	1
Packet of screws and bumpers	1
Quick Start Guide and Warranty Info	1

1.2 Identifying Parts

Take a moment to familiarize yourself with the parts of your new Forensic ComboDock. This will aid you in the remaining steps.



Top of Unit



2. Setup

- Attach protective metal drive plate to your 3.5" hard drive. (This step is optional.) The purpose of the bottom plate is to provide protection to your drive electronics and aid heat dissipation.
- If attaching an IDE/PATA drive, configure the jumpers on the rear of the drive. The drive must be set to the Master setting. Consult the instructions or your drive (some drives display configuration information on the drive's label).
- Connect Forensic ComboDock to the drive (or adapter) using either the IDE ribbon cable for IDE drives or the SATA data/power cable for SATA drives.
- If using an adapter, connect the drive to the adapter.
- Attach the power cable to Forensic ComboDock and to the drive. For SATA drives, the power cable and data cable are combined into a single SATA drive interface.
- Connect the eSATA, FireWire or USB cable from your computer into the corresponding port on Forensic ComboDock.
- Provide power to Forensic ComboDock. Use either the included AC adapter or you can connect a SATA power cable from inside a computer case. This is useful if you wish to access a drive inside a computer without removing it first.
- Turn on the power switch. The connected drive will power up and Forensic ComboDock's main menu will appear on the LCD screen.

You are now ready to use Forensic ComboDock to access the drive.

3. Menu Structure/Usage of Forensic ComboDock v5

Use the LCD and 4-button navigation interface to view information about the drive and dock or adjust HPA/DCO handling. On the 4-button navigation interface, UP and DOWN allow scrolling through options, while ENTER selects and BACK exits or returns to the previous screen.

Forensic ComboDock's menu consists of the following screens:

3.1 Select Mode

SELECT MODE:
WRITE-BLOCKED >

Every time you switch Forensic ComboDock on, the "Select Mode" screen displays. You can switch between write-blocked or read-write modes. Write-blocked will always be the default mode.

- Press UP or DOWN to toggle between the two modes.
- Press ENTER to select the mode you want.
- If you select read-write mode, you will be prompted to confirm your selection.
- Press ENTER to select the mode you wish to use.
- A "Standby" screen will briefly display.

Forensic Combo Dock is now in the mode you selected.

3.2 View Drive Info

VIEW DRIVE INFO:
>

This screen displays information about the attached drive.

- Press ENTER, and then use the UP or DOWN buttons to scroll through and view the following info about the drive.

Appearance on LCD	Explanation
Disk Temp	Temperature of the attached drive, measured in degrees Celsius.
Capacity (MB)	Capacity of the HDD, measured in megabytes.
Manufacturer	Manufacturing company name of the HDD.

(continued)

Appearance on LCD	Explanation
Model number	Model number of the HDD.
Serial number	Serial number of the HDD.
Firmware Rev	Firmware revision number of the HDD.
HPA size (MB)	The size of the Host Protected Area of the HDD, measured in megabytes/
DCO size (MB)	The size of the Device Configuration Overlay of the HDD, measured in megabytes.
Disk health	Displays the S.M.A.R.T. health status of the drive.
Start/ Stops	S.M.A.R.T. information on how many times the drive has spun up and spun down.
Power cycles	S.M.A.R.T. information on how many power on/off cycles the drive has underwent.
Bad sectors	Number of bad sectors reported by the drive.

3.3 View Dock Info

VIEW DOCK INFO:



This screen displays information about your Forensic ComboDock unit.

- From the “View Drive Info” screen, press the UP or DOWN buttons to get to the “View Dock Info” screen. Press ENTER.
- Use the UP or DOWN buttons to scroll through and view the following info about Forensic ComboDock.

Appearance on LCD	Explanation
Product Name	Brand name of the product (e.g. “Forensic Combo Dock”).
Unique ID#	A specific, unique number assigned to the unit for identification, akin to a serial number.
Firmware ver. #	Firmware version currently installed on the Forensic ComboDock product.

3.4 HPA/DCO Auto

HPA/DCO Auto:



This screen allows you to configure the way Forensic ComboDock will automatically handle hidden areas it detects on drives during power up.

- From the “View Drive Info” screen, press the UP or DOWN buttons to get to the “HPA/DCO Auto” screen. Press ENTER.
- Press UP or DOWN to scroll through the four ways Forensic ComboDock can handle HPAs and DCOs.

- 1) Ignore all - Detects and indicates their presence, but does not remove them.
- 2) Temp Unlock HPA - Temporarily remove HPA only.
- 3) Perm Unlock HPA - Permanently remove HPA only
- 4) Unlock All - Permanently remove any HPA or DCO
 - Press ENTER when your desired mode appears on the LED. Forensic ComboDock will then set your desired mode as the default.

3.5 Create HPA/DCO

CREATE HPA/DCO:



You can create an HPA or DCO on the attached drive only if you are in Read-Write mode.

If you try to create an HPA/DCO in Write-Blocked mode, the screen will display “SUPPORTED IN R/W MODE ONLY.” To create an HPA/DCO, cycle power on the unit and switch to Read-Write mode.

3.5.1 Set DCO Size

This option is only available if no HPA exists on the drive. It allows you to set a new size for DCO (Device Configuration Overlay). Each drive can only have one such area. Use the navigation buttons to select its size. The disk capacity available to a computer will be reduced by this amount. A value of zero means no DCO. Values exceeding available capacity are not accepted.

- From the “View Drive Info” screen, press the UP or DOWN buttons to get to the “Create HPA/DCO” screen. Press ENTER.
- Press UP or DOWN to toggle between “Set HPA size” and “Set DCO size” screens. When “Set DCO Size” displays, press ENTER.
- A notification will appear on the screen that continuing will end any data transfer. Make sure no data is being written to or read from the drive, then press ENTER.
- Use the UP, DOWN, BACK and ENTER buttons to enter the size of the DCO that you want. Press ENTER.
- Forensic ComboDock will ask you to confirm. If not sure, Press BACK. If sure, press ENTER.
- Forensic ComboDock will then create the DCO. When complete, you will be notified to cycle power on the unit.

After Forensic ComboDock is turned off and back on, the DCO exists on the connected drive.

3.5.2 Set HPA Size

From this screen, you can set a new size for HPA (Host Protected Area). Each drive can only have one such area. Use the navigation buttons to select its size. The disk capacity available to a computer will be reduced by this amount. A value of zero means no HPA. Values exceeding available capacity are not accepted.

- From the “View Drive Info” screen, press the UP or DOWN buttons to get to the “Create HPA/DCO” screen. Press ENTER.
- Press UP or DOWN to toggle between “Set HPA size” and “Set DCO size” screens. When “Set HPA Size” displays, press ENTER.
- A notification will appear on the screen that continuing will end any data transfer. If this is OK, press ENTER.
- Use the UP, DOWN, BACK and ENTER buttons to enter the size of the HPA that you want. Press ENTER.
- Forensic ComboDock will ask you to confirm. If not sure, Press BACK. If sure, press ENTER.
- Forensic ComboDock will then create the HPA. When complete, you will be notified to cycle power on the unit.

After Forensic ComboDock is turned off and back on, the HPA exists on the connected drive.

4. USB Mode Switch

There are two USB modes on Forensic ComboDock.

- **USB 3.0 Mode:** Use this mode when Forensic ComboDock is connected to a USB 3.0 port on your computer with a USB 3.0 cable (such as the cable included with the product). If Forensic ComboDock is used with a USB 2.0 port or cable and it is switched to USB Normal mode, the dock will not function correctly.
- **USB 2.0 Mode:** This mode ensures that Forensic ComboDock is backwards-compatible with USB 2.0. In this mode you can use any cable or USB port type, but it will operate at USB 2.0 speed. USB Admin mode should also be used when using CRU applications (such as Forensic Software Utility) to update the dock.

Technical Specs

Product name	Forensic ComboDock v5
Drive Types Supported:	<ul style="list-style-type: none">• PATA/IDE 3.5"• SATA 3G• Hitachi 1.8" drives (with PATA Adapter 18-HIT-ZIF)• Toshiba 1.8" drives (with PATA Adapter 18-TOSH)• MacBook Air 2010 (with SATA Adapter MBA2010)• MSATA (with SATA Adapter mSATA)• PCIe PATA (with PATA Adapter mPCIe)• PCIe SATA (with PATA Adapter mPCIe)• PCIe USB (with PATA Adapter mPCIe)
Host (I/O) Ports	FireWire 400: up to 400 Mbps (1) pair of FireWire 800: up to 800 Mbps (1) USB 3.0: up to 5 Gbps (1) eSATA: up to 3 Gbps
Operating system compatibility	Windows XP or later Windows Server 2003 or later Mac OS X Linux distributions that support the desired connection
LEDs	6: Drive access, HPA/DCO detected, error, power input status, power output status, write-block status
Warranty:	3 Years
Support	Your investment in CRU products is backed up by our free technical support for the lifetime of the product. If you need to contact us for any reason, please visit cru-inc.com/support or call us at 1-800-260-9800 or +1-360-816-1800.

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Product Warranty and Limitation of Liability:

Product Warranty

CRU warrants this product to be free of significant defects in material and workmanship for a period of 3 years from the original date of purchase. CRU's warranty is nontransferable and is limited to the original purchaser.

Limitation of Liability

The warranties set forth in this agreement replace all other warranties. CRU expressly disclaims all other warranties, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose and non-infringement of third-party rights with respect to the documentation and hardware. No CRU dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty. In no event will CRU or its suppliers be liable for any costs of procurement of substitute products or services, lost profits, loss of information or data, computer malfunction, or any other special, indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use any CRU product or service, even if CRU has been advised of the possibility of such damages. In no case shall CRU's liability exceed the actual money paid for the products at issue. CRU reserves the right to make modifications and additions to this product without notice or taking on additional liability.

FCC Compliance Statement: "This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at this own expense.

In the event that you experience Radio Frequency Interference, you should take the following steps to resolve the problem:

- 1) Ensure that the case of your attached drive is grounded.
- 2) Use a data cable with RFI reducing ferrites on each end.
- 3) Use a power supply with an RFI reducing ferrite approximately 5 inches from the DC plug.
- 4) Reorient or relocate the receiving antenna.

